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LIMITED WARRANTY POLICY

At True Blue Trailers LLC (Manufacturer), we stand behind the quality of our trailers. We provide a Limited Warranty to the original owner, ensuring the trailer is free from defects in materials and craftsmanship when used under normal conditions and proper care. This warranty is subject to the terms outlined below.

WHAT IS COVERED

This Limited Warranty covers the repair or replacement—at Manufacturer’s discretion—of parts deemed defective due to materials or workmanship, starting from Original Purchase Date and only applicable to the Original Purchaser.

All warranty repairs MUST be done at Manufacturer’s factory in Terrell, Texas. Any modifications or repairs completed without the approval from True Blue Trailers LLC will not be covered under this warranty and will void all Limited Warranty coverage.

FRAME LIMITED WARRANTY

A three-year limited warranty on steel frame limited to the overall frame structure and associated frame components which includes main rails, crossmembers, vertical posts, roof bows, tongue, A-frame, door frame, headers, and welds.

ONE YEAR LIMITED WARRANTY

True Blue Trailers LLC warrants the following items, and only the following items, in materials and workmanship for a one (1)-year period from the date of purchase by the Purchaser: fasteners, windows, doors, seals, fenders, aluminum trim, floors, wood trim, cabinets, electrical components, lights, mechanical jacks, locks, interior walls, vents, ramp hinges, stone guard and composite outer skin.

This Limited Warranty does not include components, accessories, or other parts of the Trailer not manufactured by True Blue Trailers LLC including but not limited to: Axels, Composite outer skin, Battery, Locks, Wires and electrical components such as lights, batteries, and cables, Tires/Wheels and lug nuts, Hinges, Coupler, Jack, Ramp door springs

Such Excluded Components are covered only by warranties, if any, of their respective suppliers or manufactures, and not by True Blue Trailers LLC. Any claims made for these items will be passed through to the manufacturer of the item at issue.

WARRANTY EXCLUSIONS

Any products not manufactured by True Blue Trailers LLC are specifically excluded from this warranty. AUTHORIZED REPAIRS DO NOT EXTEND THE TERM OF THIS LIMITED WARRANTY.



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NOT COVERED BY WARRANTY

Damage from improper use or neglect:

- Damage caused by improper or insufficient maintenance.
- Damage caused by improper operation of the trailer or its components.
- Damage as a result of improper use, improper loading, overloading or incorrect or unbalanced weight distribution in trailer.
- Damage due to accidents, abusive operation, misuse, failure to use reasonable care in operation of the Trailer, alteration or tampering.
- Damage as a result of altered, incorrect or improper hitches or hitching.
- Damages caused by hauling the trailer with a vehicle not intended for hauling or not rated for the weight, NEVER tow a trailer that exceeds the tow weight of vehicle's manufacturer's limitations.
- Damage caused by loose fasteners due to not maintaining the necessary tightness of these items.
- Damages resulting from loose or improperly torqued lug nuts (maintaining necessary tightness is the owner's responsibility)
- Off-road operation and overload of the axle capacity, or occurrence of non-natural situations or by the lack or non-respect of the maintenance points of your trailer causing premature abnormal wear (e.g., accident, structural collision, shock, modification of the trailer and axle replacement, significant accumulation of snow on the roof).

Normal wear and tear

- Items subject to wear and tear or deterioration due to driving habits or conditions including, but not limited to: floor coverings, caulking, trim and chrome items, paint finish, and similar items are specifically limited to defects in materials or workmanship.

Environmental and External Damage

- Damage due to vandalism, terrorism, fire, road hazards, incoming power surges, or outages.
- Damage due to natural occurrences or acts of God, including but not limited to flood, wind, lightning, acid rain, mold, mildew, hail, or corrosion.
- Damage caused by the presence of any product causing a chemical reaction to the materials used to construct the trailer (caustic chemicals, fertilizers, cement, etc).
- Damage caused by animal waste, harmful chemicals, anti-icing agents (e.g., rock salt, magnesium chloride, calcium chloride), or other caustic substances.
- Damage caused by collision, falling objects, scratches, road debris, or rock/gravel impact.

Modifications and additions

- Equipment, accessories, graphics, company logos, or artwork not installed by Manufacturer, or any modifications or repairs completed without prior written approval from Manufacturer. Such actions will void all Limited Warranty coverage.
- Non-standard equipment or accessories, installed by Manufacturer at customer's request.



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Cosmetic Damage

- Deterioration of paint and appearance due to use and exposure.
- Any superficial scratches, dents, chips, or tears on the trailer caused by improper use, or the occurrence of non-natural situations (e.g., accident, collision, shock, modification of the structure, gravel roads, etc) causing corrosion.
- Blackout package — Chips, scratches, or damage that remove the black coating from the aluminum may occur during normal use. Loss of coating on moving parts, i.e., bar locks, hasps, hinges may also occur through normal use. If a loss of coating occurs, there is no process to reapply the coating in the affected areas. Black paint can be applied to the affected areas. However, there will be no reimbursement for touch up paint or the labor to apply the paint.

Paint & undercoating exclusions

- Damage/Corrosion due to normal wear and tear.
- Damage/Corrosion caused by abuse or misuse.
- Damage/Corrosion caused by collision, falling, scratches, road debris, rock/gravel impact, etc.
- Damage/Corrosion caused by animal waste, harmful chemicals, anti-icing agents including but not limited to Sodium Chloride (rock salt), Magnesium Chloride, Calcium Chloride, and other caustic substances,
- Damage/Corrosion caused by natural disaster and acts of God such as fire, flood, wind, lightning, etc.
- Changes to the coating that does not impact anti-corrosive properties such as color change, gloss, etc.

DESIGN

True Blue Trailers LLC reserves the right to alter or modify the design of its manufactured products from time to time without notice and with no obligation to make corresponding alterations or modification in its products previously manufactured and sold.

Some components will not be the same as the original ones on the trailer and Manufacturer is not responsible for any mismatch.

True Blue Trailers LLC reserves the right to make changes in or additions to trailers built or sold by them at any time without incurring any obligation to make the same or similar changes or additions to other built trailers.



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MANUFACTURER'S OBLIGATION

- Manufacturer sole obligation under this Warranty and Purchaser's sole remedy is for Manufacturer to repair all defects in materials and workmanship covered by this Warranty.
- Manufacturer will not be obligated, in any way, to replace the Trailer or refund the purchase price of the Trailer unless Manufacturer determines, in its sole judgment, that the trailer cannot be repaired.
- Manufacturer shall not be obligated to pay for any repairs made to the Trailer by or on behalf of the Purchaser without express prior written approval by True Blue Trailers LLC.
- Manufacturer will attempt to remedy all defects within a reasonable time.

PURCHASER'S OBLIGATION

- Purchaser must register the warranty within Thirteen (30) days of purchase to validate this Limited Warranty. Failure to register within the required time frame will VOID this Limited Warranty.
- Purchaser must file a claim within Ten (10) days after the defect is or should have been discovered.
- The purchaser is responsible for all service, towing, and transportation charges incurred to obtain warranty service pursuant to this warranty.
- Inspect the trailer regularly and follow to all recommendations on the Owner's Manual.

WARRANTY CLAIMS

For Warranty coverage, contact the dealer from which your unit was purchased from. The dealer that sold you the trailer should be able to assist you and will initiate any claims if necessary.

SHIPPING, DELIVERY, AND OTHER FREIGHT CHARGES

- Purchaser is responsible for all costs incurred in shipping or delivering products for service under this warranty.
- True Blue Trailers LLC is not responsible for charges related to shipping, delivery, or any other freight charge associated with a Warranty claim by a purchaser.
- Should any purchaser or dealer incur shipping or freight charges related to a warranty claim, the purchaser or dealer shall be solely responsible for the same.

OTHER TERMS AND CONDITIONS

- The True Blue Trailers LLC Limited Warranty applies to the original owner of a new Trailer sold by True Blue Trailers LLC authorized dealer. Exporting the Trailer or registering it outside of the United States or Canada voids this Limited Warranty.
- This warranty is non-transferable from the original purchaser.
- Trailers used in commercial rental service are not covered by the True Blue Trailers LLC Limited Warranty.
- This Limited Warranty shall be null and void if the Vehicle Identification Number (VIN) has been altered or cannot be read; or if a Trailer is declared to be a total loss by any insurance company and is



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rebuilt, or is issued a Certificate of Title indicating that it is designated as salvage, junk, rebuilt, scrap, or words of similar impact.

- No reimbursement will be made to any dealer or owner for repairs made without Manufacturer's consent.
- No dealer, distributor, agent, representative of True Blue Trailers LLC, or other person is authorized to make any representation or a promise of warranty concerning the warranty of products on behalf of True Blue Trailers LLC except to refer the purchaser to this Limited Warranty.

INCIDENTAL AND CONSEQUENTIAL DAMAGES NOT COVERED

In connection with this warranty, the manufacturer excludes all liability, whether based on contract (express or implied), tort, or product liability, for any damages other than the liability associated with the repair of any defective item as set forth in this warranty.

Under no circumstances True Blue Trailers shall be liable to purchaser or any other person for any special, incidental, or consequential damages including but not limited to commercial loss, loss of use, loss of time, loss of revenues, salaries or commissions, wasted time, various drawbacks, maintenance expenses; towing charges, lodging, loss of personal property, equipment rental or substitution fees, rental car expenses, gasoline expense, communication charges, loss of profits, punitive, indirect or direct damages arising from the time associated with any repairs, inconvenience or any other miscellaneous expense associated with the warranty claim.

Some states do not allow the exclusion or limitation of incidental or consequential damages so the preceding limitation may not apply to you. Notwithstanding anything to the contrary herein, this limited warranty is limited to repair or replacement and if such warranty fails because attempts at repair are not completed within a reasonable time, or it fails for any other reason, any damages are limited to lesser of either the cost of needed repairs or reductions in the market value of the trailer caused by the lack of repairs, in any case.

Legal Remedies of Purchaser

No action to enforce this warranty shall begin more than 4 months after a defect is discovered and shall not commence after expiration of the stated warranty period.



LIMITED WARRANTY POLICY

DISCLAIMER OF IMPLIED WARRANTIES

True Blue Trailers LLC makes no express or implied warranties other than specifically set forth in this warranty. True Blue Trailers LLC expressly limits the duration of all implied warranties of merchantability, all implied warranties of fitness for a particular purpose, and all other implied warranty periods are expressly limited to the express warranty periods set forth in this warranty.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTY NOT EXPRESSLY PROVIDED HEREIN WHICH BUT FOR THIS PROVISION MIGHT ARISE BY OPERATION OF LAW, INCLUDING ANY EXPRESS WARRANTIES MADE OUTSIDE THIS LIMITED WARRANTY, IMPLIED WARRANTIES OF MERCHANTABILITY, IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, AND ANY REMEDY FOR BREACH OF CONTRACT. THESE WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED.

TRUE BLUE TRAILERS LLC EXPRESSLY DISCLAIMS ANY OTHER WARRANTY, ANY RESPONSIBILITY, OR OBLIGATION INVOLVING ANY WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THIS LIMITED WARRANTY.

DISPUTES UNDER THIS LIMITED WARRANTY

Any and all disputes and claims of any kind and nature whatsoever arising under this Limited Warranty shall be handled as provided in any agreement of purchase and sale for the Product. If such agreement does not include an express provision relating to the handling of disputes and claims, then the following terms shall apply to this Limited Warranty: This Limited Warranty shall be deemed to have been made in the State of Texas (without regard to the conflict of law principals of the State), including all matters of construction, validity and performance regardless of the location of the Product. You expressly waive any and all right to jury trial regarding any dispute hereunder. Purchaser hereby irrevocably submit to the exclusive jurisdiction and venue of courts sitting in Kaufman County, Texas, Purchaser hereby irrevocably waive, and hereby agree not to assert by way or motion, defense, or otherwise, any claim that you are not subject personally to the jurisdiction of such courts, that the Product or any other property of Purchaser is exempt or immune from attachment or execution, that any action brought under this Limited Warranty is brought in an inconvenient forum, that the venue of the action is improper or that this Limited Warranty cannot be enforced by any such courts.